

C L LI A IN A I NGUI E

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Please book in your required days using the QK Enrol app, My Family Lounge. Further details can be found on the "Booking Process" information page located on our website.

Email/phone/verbal bookings will not be accepted. We are unable to accept walk-ins on the day.

If your child has not attended St Margaret's OSHC before this School Holiday Program, My Family Lounge registration, enrolment forms and DebitSuccess form must also be completed. Your booking is not finalised until these forms have been completed.

Additional costs for incursions/excursions apply. These are compulsory for all students.

Please ensure your child is booked into the correct session. Children currently enrolled in a Kindy/Preprep program must be booked into the Kindy/Preprep sessions only. School Aged bookings are for children currently enrolled in School, Prep and above.

Cance a ions

Cancellations are only accepted up until the booking close date. Unfortunately after this point, we are unable to accept cancellations once you have placed a booking. If available, we are happy to change the date of your booking, except for Excursions or Incursions as these are paid for in advance. Changes to your current booking must be made within 48 hours of the booking date, in writing.

Excursions and incursions are set out in the program which is issued at least 3 weeks before the school holiday period. Once booked, excursions and incursions are not able to be cancelled as we have in many cases prepaid for these activities.

E c rsions

See "Program" and "Authorisation for Excursion Form" for excursion information.

Pa men s

Payment for the School Holiday Program will be debited from your nominated bank account or credit card reBT#52505

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